

Simone Graham Makeup Artist

Privacy Policy

Simone Graham Makeup Artist is committed to protecting your privacy. Any personal information that Simone Graham Makeup Artist collects will be maintained in the strictest confidence and all personal details submitted to us are for our use only.

We will never pass your personal data on to a third party. Information we will require from you will include your name and address, your telephone number and email address, and various other details necessary to complete a session. We do not collect any information which may be deemed "sensitive personal data" under the Data Protection Act 1998. All client and enquirer's email addresses are automatically entered into a database so they may receive occasional emails from us about our services or general advice about our services which may benefit them. We will give you the chance to refuse any marketing emails from us by unsubscribing at the bottom of any sent emails or by emailing simone@simonegraham.uk.

Terms and Conditions

The following terms and conditions govern all use of the Simone Graham Makeup Artist services and all content, services and products available at or through the website. Please read this Agreement carefully before using the services of Simone Graham Makeup Artist. By booking with Simone Graham Makeup Artist you are agreeing to the following terms and conditions:

1. Booking & Appointments – Simone Graham Makeup Artist offers daytime and evening appointments on weekdays, as well as daytime on Saturdays and Sundays. For a £25 premium, daytime appointments for trials are available on Sundays and Bank Holidays.

To make a booking please click [here](#), call 07979 502 083 or email simone@simonegraham.uk.

If you already have a date for your wedding, then it's best to contact me as quickly as possible to ensure availability. Please note that due to the number of enquiries I receive, I cannot hold a Wedding Day date until a £50 deposit is received.

Simone Graham Makeup Artist reserves the right to refuse, change or cancel an appointment at any time.

2. Locations – Simone Graham Makeup Artist is based in Burgess Hill, West Sussex and is currently a mobile service covering all of Sussex and the following areas:

- Surrey
- Kent

A trial usually takes place in the comfort of your own home or a destination of your choice. Simone Graham Makeup Artist is a mobile service and does not have a consultation room on the business premises. All hiring or rental of rooms or other spaces with a day or hourly rate will be payable by the client.

Travel to London and further afield upon request.

The service is subject to the travel policy below.

3. Travel - Travel by car or on public transport is covered within the consultation fee if you are within 3 miles of Burgess Hill West Sussex. Therefore, the first 3 miles each way (6 miles in total) is free.

Travel beyond 3 miles is charged at 45p per mile to cover mileage; an approximate travel cost will be agreed when you book your appointments. The total travel cost is to be agreed in advance and paid either at the end of your Trial or Makeup Lesson in cash and with the remaining balance before your Wedding Day. Please get in touch or email simone@simonegraham.uk for a quote.

All parking, toll or congestion charge expenses and travel in London by public transport will be payable by the client. In the event of a last minute client postponement or cancellation the client will reimburse any travel fares already paid in advance.

4. Payment Terms

A trial is a no obligation appointment and is payable on the day in cash at the end of your appointment, or by electronic transfer (BACS) two days before. If you decide at the end of the trial that you would like to go ahead, then we'll agree on next steps for your Wedding Day.

However, if you decide that you would like to think about it or have other trials planned, then please let me know. If in the unlikely event you decide not to go ahead with the services of 'Simone Graham Makeup Artist' for your Wedding Day, your deposit will be fully refunded if informed at least 30 days before the Wedding Day. See more information about cancellations below.

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Ahead of your Wedding Day, you will be asked to pay the remaining balance for you and your bridal party one month in advance by electronic bank transfer.

For Makeup Lessons and Bridal Party Makeup you will be asked for a £20 deposit for each person at the time of your booking to secure your appointment, to be paid electronic bank transfer.

Please note that all funds must have cleared by the time of your Wedding Day.

5. Cancellation - Cancellations less than 30 days before the Wedding Day, will incur a cancellation charge of 50%.